

## What is iCare Family Care Partnership?

iCare Family Care Partnership is a health and long-term care (LTC) program that fully integrates all aspects of your care. It is designed to meet the long-term care needs of frail older adults and people who have physical or developmental disabilities.



## Eligibility

- Live in Dane, Kenosha, Milwaukee or Racine Counties
- In Kenosha, Milwaukee and Racine Counties, people with physical/developmental disabilities (18 years of age or older )
- **In Dane County, people with physical disabilities only** (18 years of age or older)
- Frail elderly adults 65 years of age or older
- Must be eligible for Medicaid
- Must have LTC service needs as determined by the State of Wisconsin LTC Functional Screen
- Must not have End Stage Renal Disease (exceptions apply).

## Member-Centered Care Teams

A circle of care provides members with extensive support services. iCare's Family Care Partnership program offers a member-centered care model, where members are part of a team of professionals that includes a nurse practitioner, registered nurse, social services coordinator, and an extensive network of other professionals. Your team is trained to assure you receive coordinated services to help you maintain your independence and remain active in the community. Members participate in team decision-making. You and your team work with your doctor for all medical and LTC supports.

## Benefits & Services

iCare Family Care Partnership covers Medicare, Wisconsin Medicaid, and home and community-based LTC services. Member benefits include health, prescription drugs and LTC services. The following are examples of services provided through the iCare Family Care Partnership program. This information is not a complete description of benefits. For more information contact the plan. Limitations, copayments, and restrictions may apply. Benefits may change on January 1 of each year.

## Long-Term Care services coverage

- Home health and personal care
- Support home care
- Assisted living/residential care services
- Adult day and respite care
- Home delivered meals
- Home modifications
- Transportation

- Physical, speech and occupational therapy
- Wheelchairs and other equipment
- Adult diapers, gloves, and other medical supplies
- Mental health and drug and alcohol treatment
- Daily living skills training
- Communication aids/interpreter
- Employment services
- Nursing home services

## Health care services coverage

- Physician services
  - Hospitalization
  - Prescription medications
  - Over-the-Counter medications
  - Dental care
  - Foot care: Podiatry
  - Hearing care
  - Vision (including glasses)
  - Hospice
- **Emergency response** - If you have a health-related emergency or urgent issue, go to the nearest emergency room or call 911. If you are still in need of assistance, call us and we will immediately connect you with someone who will respond.
  - **Prevention and early intervention** - Once enrolled in our Family Care Partnership program, iCare will help keep you healthy and independent by working with public and private health and social service partners in the community. We can also provide you with information and intervention activities that prevent the risk of disability.



## Can I Self-Direct My Supports?

If you choose *iCare* you will have the option to choose Self-Directed Supports (SDS) as a way of receiving long-term care services. Choosing SDS means making your own decisions about how and from whom you receive your long-term care services. You take the lead in managing your care, having control over resources, including finances; and taking responsibility for personal decisions and actions. Your Team can tell you more about SDS if you are interested in this option.

## How Do I Sign Up?

Contact the Aging & Disability Resource Centers (ADRC) in your county to assist you in reviewing your options and enrolling in the Family Care Partnership program. Membership is voluntary and you can disenroll at any time.

### ADRC of Dane County

1-608-240-7400, 1-855-417-6892  
TTY: Wisconsin Relay 711

### ADRC of Kenosha County

1-262-605-6646, 1-800-472-8008  
TTY: 262-605-6663

### Aging Resource Center of Milwaukee County

1-414-289-6874, 1-866-229-9695  
TTY/TDD: 414-289-8591

### Disability Resource Center of Milwaukee County

1-414-289-6660, TTY/TDD: 414-289-8559

### ADRC of Racine County

1-866-219-1043, TTY: Wisconsin Relay 711

For more information about long-term care options available to you in your county contact the Aging & Disability Resource Centers. The Resource Center can also assist

you with information about eligibility and enrollment. *iCare* Family Care Partnership is a Coordinated Care plan with a Medicare contract and a contract with the Wisconsin Medicaid program. Enrollment in *iCare* Family Care Partnership depends on contract renewal. This plan is available to anyone who has both Medical Assistance from the State and Medicare and functionally eligible as determined by the State of Wisconsin Long-Term Care Functional Screen. For more information about Medicare benefits and services, including general information regarding the health or Part D benefit, contact 1-800-MEDICARE (1-800-633-4227) or visit [www.medicare.gov](http://www.medicare.gov); TTY users should call 1-887-486-2048, 24 hours-a-day, 7 days-a-week. For more information about Wisconsin Medicaid benefits call the Department of Health Services at 1-800-362-3002 (TTY: 1-888-701-1251) or visit [www.dhs.wisconsin.gov/Medicaid](http://www.dhs.wisconsin.gov/Medicaid).

If you have special needs, this document is available for free in different formats or languages. Call *iCare* at 1-800-777-4376 ( TTY: 1-800-947-3529), 8:00 a.m. to 8:00 p.m., 7 days-a-week. *iCare* Family Care Partnership complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-777-4376 (TTY: 1-800-947-3529).

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-777-4376 (TTY: 1-800-947-3529).

### Independent Care Health Plan

1555 N. RiverCenter Dr., Suite 206

Milwaukee, WI 53212

1-800-777-4376



## *iCare* Family Care Partnership HMO SNP 2017



**Friends for Health. Friends for Life.**

[www.icare-wi.org](http://www.icare-wi.org)

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