



March 19, 2014

This letter is to serve as clarification and education regarding Non-Emergency Medical Transportation (NEMT). According to the Ambulance Handbook, Topic #1049, the following rules apply: Hospital to Hospital Transport (modifier HH) is NEMT, Specialty Care Transport (SCT) is NEMT, and Ambulance transport that is not an emergency is NEMT.

NEMT Services for Medicaid SSI member is Fee-for-Service or MTM's responsibility to process. MTM is the State Contracted Transportation Manager and is also known as the Transportation HMO.

MTM is to be contacted before there is ever any Non-Emergency Medical Transportation, effective 8/1/2013. Medical Providers and Ambulance Providers must call MTM, and MTM makes the decision who is to do the transport and determines if it is approved or not before the transport. Also, MTM is to process all NEMT claims. MTM, the state contracted NEMT Transportation Manager is just like an HMO. It is called the NEMT Transportation HMO.

NEMT transport for a SNF resident is the SNF's responsibility and not the medical HMO and not the state or MTM's responsibility.

Ambulance Providers are to bill the Transportation HMO, which is MTM and the member cannot be billed. However, iCare does process and pays the Medicaid Family Care Partnership NEMT claims.

Please contact me with any questions or concerns.

Thank you,

Tracy Michaelson
Provider Contract Specialist
tmichaelson@icare-wi.org
414-299-5484

INDEPENDENT CARE HEALTH PLAN

1555 N. RiverCenter Dr. Suite 206
Milwaukee, WI 53212
Tel 414-223-4847 Fax 414-231-1092
www.icare-wi.org