



March 18, 2014

Dear Provider:

We have been advised that The TriZetto Group has changed mailroom vendors for paper claims, corrected claims and claim reconsideration effective IMMEDIATELY. Please begin using the addresses indicated below beginning with claim submissions on March 18, 2014. Please use the addresses below for new day claims, corrected claims and claim reconsiderations.

- **iCare Medicare and iCare Medicaid**  
Independent Care Health Plan  
P.O. Box 660346  
Dallas, TX 75266-0346
- **iCare Family Care Partnership  
Long Term Care Services, ONLY**  
Independent Care Health Plan  
P.O. Box 224255  
Dallas, TX 75222-4255

Claims sent to the previous address will be forwarded for a period of time. For the most efficient processing, please make this change as soon as possible. This change will not impact electronic submissions through ClaimsNet.

If you have any questions please let me know.

Thank you for your participation in the iCare provider network.

Sincerely,

Sandra Holmes, Director  
Provider Network Development  
Independent Care Health Plan  
P: 414-225-4740  
F: 414-272-5618  
[sholmes@icare-wi.org](mailto:sholmes@icare-wi.org)

**INDEPENDENT CARE HEALTH PLAN**

1555 N. RiverCenter Dr. Suite 206  
Milwaukee, WI 53212  
Tel 414-223-4847 Fax 414-231-1092  
[www.icare-wi.org](http://www.icare-wi.org)